CWIS Business Operational Readiness Sessions

Business Operational Readiness Sessions were held the week of June 9th across Pennsylvania. The sessions were designed for county business staff with a focus on business practices when the county case management systems interface with CWIS.

The session documentation can be found on the portal at [http://www.portal.state.pa.us/portal/server.pt/community/cywf_portal/19280](http://www.portal.state.pa.us/portal/server.pt/community/cywf_portal/19280) located in the CWIS section under “Implementation Support” in the “Business Operational Readiness for Counties” folder.

1. Regional Readiness Presentation 06062014v2.pptx – the presentation highlights the technical and business milestone dates, benefits of CWIS, CWIS Liaisons and an overview of User Acceptance Testing and Training.
2. CWIS_BORPG_IntegratedCounty_v2.0.docx – the Business Operational Readiness Planning Guide is a comparison of the current “as-is” business and future “to-be” business processes with impacts highlighted. This guide should be used by the business staff to prepare for operational changes.
3. BORPG MCI Supplemental Information.docx – MCI supplemental information for the BORPG.
4. CWIS County Exchange Guide.docx – a technical guide, which also contains overview information which may be helpful to the business staff.

If you need assistance accessing the OCYF portal, contact: RA-pwocyfacctrequest@pa.gov

CWIS Liaisons

Each county is assigned an OCYF and KPMG CWIS Liaison. The Western and Central Regions are split due to the number of counties. The CWIS Liaisons are available to answer your questions. Please feel free to reach out to your CWIS Liaison.

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<tr>
<th>System/Region</th>
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<th>KPMG</th>
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<tr>
<td>ACYS, LUJS, IhsIS &amp; FACTS2</td>
<td>Janice Contino</td>
<td>Jeanine Osman</td>
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<td>CAPS -- Northeast</td>
<td>Barb Cek</td>
<td>Tracey Currier</td>
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<td>CAPS – South Central</td>
<td>Carol Runk</td>
<td>Tracey Currier</td>
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<td>CAPS – North Central &amp; JCIS</td>
<td>Ross Kanenson</td>
<td>Tracey Currier</td>
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<td>CAPS – South Western &amp; KIDS</td>
<td>Will Sunday</td>
<td>Kelly Kerstetter</td>
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<tr>
<td>CAPS – North Western</td>
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Questions about CWIS?
Contact your CWIS Liaison or email our CWIS Resource Account at RA-PWCWIS@pa.gov
202 Truancy: Prevention and Intervention (Pilot)

September 12, 2014
9:00 am-4:00 pm
Montgomery County Human Service Center
1430 DeKalb Street
Norristown, Pa 19404
Registration Deadline: August 18, 2014

Presented by:
Elizabeth Coyle

In this workshop, child welfare professionals will discuss important key terms related to truancy in Pennsylvania. Participants will examine statewide, regional, and county level truancy data. Factors contributing to truancy and consequences of truancy will be discussed, along with prevention and intervention strategies and critical components of successful truancy programs.

This workshop is eligible for 6 continuing education credit hours.

Who Should attend: This training is intended for all certified child welfare professionals.

University of Pittsburgh
School of Social Work
The Pennsylvania Child Welfare Resource Center
403 East Winding Hill Road
Mechanicsburg, PA 17055
Phone: 717-795-9048
Fax: 717-795-8013
www.pacwrc.pitt.edu
202 Truancy: Prevention and Intervention

What is a Pilot?
Piloting of a curriculum is a step in the quality assurance process that the Resource Center completes to ensure curriculum is written to best practice for the state and that the content is what the targeted population needs and wants. A workshop is piloted before it is made available for statewide delivery. When you attend a pilot training you will be asked to participate in an After Action Review. An After Action Review helps the Resource Center determine the success of the curriculum and helps to identify changes to be made to the content and/or flow of the curriculum. During the After Action Review, participants are asked to answer questions related to the content as well as your opinion of the training.

Registration
Registration information needs to be completed on or before August 18, 2014.

Please register using the following methods:
Toll free registration line: 1-877-297-7488
Email registration to: cwtpreg@pitt.edu
Fax registration to: 717-795-8013

Attn: Rachael Ickes

Name: __________________________
Agency: _______________________
Address: _______________________
Telephone: _____________________
Email: _________________________
Fax: ___________________________

THE PENNSYLVANIA CHILD WELFARE RESOURCE CENTER

The Pennsylvania Child Welfare Resource Center is a collaborative effort of the University of Pittsburgh, School of Social Work, the Pennsylvania Department of Public Welfare, and the Pennsylvania Children and Youth Administrators. It was established to train direct service workers, supervisors, administrators, and foster parents in providing social services to abused and neglected children and their families. The Resource Center is centrally managed and regionally administered by the University of Pittsburgh, School of Social Work.

Our Mission:
The Pennsylvania Child Welfare Resource Center is a national leader in advocating for an enhanced quality of life for Pennsylvania’s children, youth and families. In partnership with families, communities, public and private agencies, we prepare and support exceptional child welfare professionals and systems through education and a commitment to best practice.

The Pennsylvania Child Welfare Resource Center is made possible through grant funds from the Department of Public Welfare to the University of Pittsburgh.
CWRC Welcomes Kim Duffy to the Statewide Quality Improvement Department

Submitted by: Marsha Lynch

Kim joined the Pennsylvania Child Welfare Resource Center in June as the Child Abuse Prevention and Treatment Act (CAPTA) Program Development Specialist in the Statewide Quality Improvement Department. Kim received her bachelor’s degree in Social Work in 1997 from Millersville University and began working as a caseworker with Adams County Children and Youth Services (CYS) in July of 1997. She remained with Adams County CYS until February 2007 in the intake unit as a caseworker and, eventually, as the casework supervisor. She earned her master’s degree in Social Work from Marywood University through CWEL in 2000. During her time with Adams County CYS, Kim assisted in the development of the Adams County Children’s Advocacy Center (CAC). In February 2007, she accepted a position as the forensic interviewer with the Adams County CAC. Over the past seven years, Kim has served in several capacities at the state and local level with CACs. She served as a faculty member for the ChildFirst PA training program from 2009–2014 and is a contracted trainer for Pennsylvania Family Support Alliance.

Kim’s primary responsibility within the Statewide Quality Improvement Department is to provide support to CWRC activities related to CAPTA which include activities related to the Children’s Justice Act and Pennsylvania’s Citizen Review Panels (CRP). In working with the CRPs, Kim’s role includes providing consultation, technical assistance, and coordination of resources to facilitate the CRP’s process of developing recommendations that can be implemented to improve outcomes in Pennsylvania’s child welfare system. To help facilitate this process, Kim will serve as the primary liaison between the Department of Public Welfare, local child welfare agencies, the National CRP community and the panel members serving on the three Pennsylvania panels. This year’s annual report, which includes the panel recommendations and the state’s response, can be found within Pennsylvania's 2013 Child Abuse Annual Report.
My Father, My Dad

Over the years I’ve learned how important it is for children to have dads in their life. Children grow up feeling more stable, secure and are more likely to be successful parents themselves when they have their dads in their life.

Children that grow up without fathers are five times more likely to live in poverty. A survey of teenage girls found that 76 percent said that their fathers were very or somewhat influential on their decision to have sex. When the father is absent in a teenage girls life, the girls tend to be more prone to have difficulties with relationships. Perhaps always looking for that “father figure” they never had.

My father left when I was 12 years old. Never saw or heard from him ever again. It was very difficult for me at that time although now I think maybe it was for the best. My father was physically abusive and perhaps maybe it was a blessing that he left. Things could have gotten much worse.

Years later my mom met my step-father and over the years he became my dad. He became the dad that I looked up to and went to for advice. He’s the one that I celebrated on Father’s Day. He’s the one that I couldn’t wait to call to tell him about things that were going on.

He loved the outdoors and seeing different sites, especially the mountains. My dad had a stroke 20 years ago and it made it more difficult for him to travel or to get out to see those sites he loved so much. I was always eager to show him pictures that I took during my travels and trips to the mountains and he was always eager to see them and to ask questions.

In February of this year, my dad passed away of a heart attack. It’s been difficult to not have him around and not to be able to share things with him. I would do anything if I could just talk to him one more time and tell him how important he was to me.

I’m grateful to have had him in my life and to have had someone to call “dad”. We should all be so lucky to have “dad” in our lives.

Written by: Denise Hoffman, FCU Member

In Memory of My Dad,
Leroy Donley

Strengthening Families and the Five Protective Factors

Strengthening Families is a research-informed approach to increase family strengths, enhance child development and reduce the likelihood of child abuse and neglect. It is based on engaging families, programs and communities in building five protective factors:

- **Parental resilience:** The ability of families to get through difficult and challenging circumstances, recover, and even grow from the experience.
- **Social connections:** A network of people who care, listen, share parenting values, and offer help.
- **Knowledge of parenting and child development:** A basic understanding of how children develop and what children need from their parents, as well as parenting skills and strategies for guiding children’s behavior.
- **Concrete support in times of need:** Access to needed resources, including financial help, housing support, mental health or substance abuse services, health care, and more, through formal and informal supports.
- **Social and emotional competence of children:** The age-appropriate ability of children to understand and cope with feelings such as anger, happiness and sadness, and relate to others.

For more information on Strengthening Families and the Five Protective Factors: [http://www.cssp.org/reform/strengthening-families](http://www.cssp.org/reform/strengthening-families)

Submitted by: Denise Hoffman, FCU Member
### Regional Team Contact Information

Our local number is 717-795-9048  
Our fax number is 717-795-8013  
Registration and winter weather number 1-877-297-7488

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<tr>
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