



a monthly newsletter from
the Pennsylvania Child Welfare Resource Center



COUNTY CONNECTION



July 2022

Bridge Update

Submitted by: Kari Giles

Coming Soon to Bridge

- The default registration close date will be changed from three weeks to one week prior to the start date of a workshop
- In the instructor toolbox area (attendance screen), we will be adding duplication logic to prevent instructors from adding a user that is already in the system. In addition, the results of a search for existing users will be sorted alphabetically
- In the personal and event availability calendar views, the workshop ID will be viewable to all Bridge users
- Development on the new INA tool began June 21st. The new INA tool will replace the old ITNA, which has been used for the past several years to assess training needs of caseworkers and supervisors alike. The new assessment will be deployed in late summer. Prior to release, the Resource Center will send out instructions on how to complete it, as well as staff rosters to ensure that appropriate agency staff have a supervisor selected, as well as their agency email address, as both of these items are imperative for the INA workflow to run smoothly

Reminders

- As of June 10, 2022, the room reservation process will exclusively be through Bridge to ensure a streamlined process for all our room reservations including trainings, meetings, and events. To reserve a room at any of our regional locations, all approved vendors must create a user profile in Bridge (if you do not already have one). If you do not currently use Bridge or have a user profile, please let us know and we can assist you in creating one and ensuring that your agency is added. Once your user profile has been created, please reach out to Sarah Milletics at smm307@pitt.edu for next steps in the room reservation process.

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It doesn't
Get easier
You just
get stronger

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- Effective June 13th, we will be automating virtual events registration/confirmation in Bridge, i.e., when a workshop's delivery method is set as either virtual or in-person, Bridge will email trainees the Zoom or Teams information and registered trainees will be able to access the Zoom or Teams information, the appropriate handouts, and course pre-requisites via the event details screen in Bridge. These notifications from Bridge are replacing the confirmation email/invites that are sent out one week prior from confirm@pitt.edu.
- An email will be sent to trainees after they have been registered for the Foundations track. The email contains a link that will direct them to the **Consent to Participate** form. When trainees complete the form, they are then automatically enrolled into Mod 1 in E-Learn. If someone is registered prior to their email address being activated, please have them reach out to BridgeHD@pitt.edu and the information can be resent to them once their email address is active. Typically, if someone says they do not see Mod 1 in E-Learn, it is because they did not complete the form. Please ask the trainee to search their email for "**Foundations Consent Form**" and if they do not see it, have them email the helpdesk at BridgeHD@pitt.edu
- For anyone who would like to set up a one-on-one Bridge training via Microsoft Teams, please contact cwtpreg@pitt.edu. This training can be for new liaisons or for anyone who may need a refresher. We would also love to hear any feedback, suggestions, and ideas you may have about Bridge via our online form at <http://forms.cwrc.pitt.edu/BridgeFeedback/>. If you have any technical issues or questions, please email the Bridge team at BridgeHD@pitt.edu.



Training Room Safety Protocol Update:

Submitted by: Jessica Wittman

To enhance participant experience, the Child Welfare Resources Center is taking additional steps regarding safety in our buildings. In addition to Covid-19 protocols (see [University of Pittsburgh: Pennsylvania Child Welfare Resource Center - Updates on COVID-19](#)), we will be implementing several new protocols in all of our training locations.

- In locations where external doors can be locked and still allow exiting without unlocking, training room doors will be locked by the instructor/facilitator upon determination that all attendees are present.
- Updated safety resources will be shared with instructors/facilitators, noted in each training location, and added to each Training Room Guide ([University of Pittsburgh: Pennsylvania Child Welfare Resource Center - Training Rooms](#)).
- Each training location will have at least one Safety Bucket. The Buckets will contain instructions and items that can be used in an emergency.

In the event of an emergency, we ask that you call 911 and following their instructions, then notify the Resource Center when it is safe to do so. If you have additional ideas or questions regarding safety in our training rooms, please contact Wendy Unger at wau2@pitt.edu. Thank you for your continued partnership with The Child Welfare Resource Center and your work on behalf of children, youth, and families.

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Return to In-Person Trainings:

Beginning July 1, 2022, Child Welfare Resource Center will begin our transition back to in-person training delivery for some courses for our July to September 2022 training calendar, while others will still be offered virtually long-term. Please carefully read through information below regarding in-person versus virtually offered courses for clarification. Please note specific locations will be noted in the training calendar as well as Bridge when you register yourself or staff for a training. Additionally, please have staff closely read their training confirmation emails from Bridge to ensure they know where their training is located and sign up for emergency notifications in Bridge so they are aware of any changes.

CWRC, in accordance with CDC guidance, will be mandating face coverings in counties where the Covid-19 Community Level is High and will be updating our website every Friday morning at 10am. Please check out our website to see if a training you are attending is in one of those counties <http://pacwrc.pitt.edu/covid-19.html>. Signage will also be on display in our training rooms when face masks are required.



CWRC Staff Spotlight: Practice Improvement Specialist



Current Role - Eliza White has joined the Southeast Regional Team in the [Organizational Effectiveness \(OE\) Department](#) at The Child Welfare Resource Center (CWRC) with responsibility for supporting OE efforts across Pennsylvania by working with child welfare agencies in each county to help them make changes to improve their services for children, youth, and families.

Professional Background - Eliza has worked for CWRC since 2014, and prior to transferring to the OE Department, she worked for the Statewide Quality Improvement Department as the Family Engagement and Safety Program Development Specialist. Eliza has 20 years of child welfare experience. Prior to joining CWRC, Eliza worked in public child welfare in the central PA region.

Educational History - Eliza is a CWEB graduate of 2003 from Lock Haven University with a bachelor's degree in Social Work. She went on to become a [CWEL](#) graduate of 2011 from Shippensburg University with a master's degree of Social Work.

Personal Info - Eliza is passionate about helping others and supporting the next generation. She enjoys spending time with family and friends. A fun fact about her is that she is always open to new experiences.

CWRC Staff Spotlight: Practice Improvement Specialist



Current Role – Elyse Coldren-Baker has joined the Northeast Regional Team in the [Organizational Effectiveness \(OE\) Department](#) at The Child Welfare Resource Center (CWRC) with responsibility for supporting OE efforts across Pennsylvania by working with child welfare agencies in each county to help them make changes to improve their services for children, youth, and families.

Professional Background – Elyse found her passion for social work facilitating activities at the Statewide Older Youth Retreat in 2006. She continued each summer until she was hired at Valley Youth House in 2010. Elyse has 16 years of experience working with older youth in the foster care system. She has worked directly with Northampton, Lehigh, and Carbon Counties. Elyse is passionate about continuing her career on the statewide level.

Educational History – Elyse received her undergrad bachelor's degree in 2006 from Kutztown University, majoring in Fine Arts with a concentration in painting. She continued to receive an education certification to teach K-12 in 2008. In 2020, Elyse obtained her master's degree from Cedar Crest College with a Master's of Art Therapy.

Personal Info - Elyse is passionate about art, wellness, and food! In her free time, you can find her spending time with her friends and family, hiking, cycling, running, and/or taking weekend road trips. A fun fact about her is that she travels to a new country every year mostly to seek out food experiences.

Regional Team Contact Information

Our local number is 717-795-9048

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Registration and winter weather number 1-877-297-7488

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