Measuring Performance:
How Do You Know That Your Training Is Making An Impact?

Location: University Club, University of Pittsburgh campus, Pittsburgh, PA – USA

History and Sponsorship:
In 2013, the National Human Services Training Evaluation Symposium (NHSTES) is co-sponsored by the Child Welfare Education and Research Programs of the University of Pittsburgh, School of Social Work. The faculty and staff of the Child Welfare Education and Research Programs are proud to have been selected as the site for the 2013 Symposium.

The National Human Services Training Evaluation Symposium is co-sponsored by the California Social Work Education Center (CalSWEC), the California Department of Social Services (CDSS), and the National Staff Development and Training Association (NSDTA) of the American Public Human Services Association (APHSA). The NHSTES was held on the UC Berkeley campus each year until 2011 when it began alternating between Berkeley and other campuses around the country. Cornell University hosted the Symposium in 2011. During the alternating years when the Symposium is not on the UC Berkeley campus, other campuses around the nation take turns hosting this national event.

About the Symposium:
This invitational symposium brings together 40 to 60 national and international training evaluators in the HUMAN SERVICES FIELD to share and learn from each other. The theme for this three-day symposium is MEASURING PERFORMANCE: HOW DO YOU KNOW THAT YOUR TRAINING IS MAKING AN IMPACT? The planning committee continues to adhere to the original vision of the symposium, which includes participants sharing their evaluation struggles in an atmosphere of collaboration and support. The symposium will address a spectrum of issues to improve the quality and effectiveness of our current or future evaluation projects. Special emphasis will be on building an evidence base for training that improves the outcomes for families and children.

What to expect in the 2013 Symposium:
Symposium planners will welcome, but not be limited to, proposals that address the overall theme of HOW DO YOU KNOW THAT YOUR TRAINING IS MAKING AN IMPACT? with the following sub-themes:

- Evaluation designs that measure and ensure training fidelity
- The impact on measurement instruments when training is used as an implementation strategy for an evidence-based program model
- Role of training evaluation when implementing and evaluating evidence-based practices and program models
- Using evaluation data to inform curriculum development
- Designing theories of change that guide training evaluation
- Transfer of learning
- Evaluating training beyond the classroom (mentoring, coaching)
You will receive information about proposal submissions and participation in early January, 2013. Links to the formal Invitation, Call for Facilitators, and Participant Form will be emailed to the Training Evaluation Listserv on or around February 1, 2013. If you have questions, you may contact Brandie Gilbert at the University of Pittsburgh: bms27@pitt.edu.

Proposals: All symposium proposals should utilize one of the following formats -
1. Hands-on workshops that address specific skills.
2. Discussion/small group activities to facilitate problem-solving.
3. Pre-symposium workshops that would lead to a collaborative project among participants.
4. Facilitated discussions on specific topics related to the overall symposium theme and sub-themes.

*Proposals that are didactic and lecture-oriented are not encouraged.*

Deadlines for registration:
- March 1, 2013: If you would like to participate as a facilitator and/or presenter
- March 15, 2013: If planning to just “relax, enjoy and participate” - Registration has been extended until May 13, 2013!

Criteria for participant selection:
- Participants will be selected on a first-come, first-served basis.
- Due to the popularity of the symposium, registration may be limited to participants who 1) are active human services training evaluators or who administer human services evaluation programs, 2) can attend the entire symposium, and 3) submit their payment, registration form, and synopsis by March 15, 2013. Please ask to be put on the waiting list if you cannot attend the entire Symposium.

The Symposium location:
- The Symposium will be held at the University Club, which is 3 blocks from the hotel.
  University of Pittsburgh’s - University Club
  123 University Place, Pittsburgh, PA 15260
  [http://www.uc.pitt.edu/](http://www.uc.pitt.edu/)

Hotel Information:
- Early room reservations for the Holiday Inn University Center Hotel at a Symposium rate can be made by calling 1-877-834-3613 and stating that you are with the NHS or National Human Services group
  Wyndham Pittsburgh University Center
  100 Lytton Avenue, Pittsburgh, PA 15213
  Room Rate: $138/night  Parking Rate: $18/night
  - Online Reservations: [www.wyndham.com/hotels/47154](http://www.wyndham.com/hotels/47154)
  - Block Online Booking Link: [05206841NHS](http://www.pacwrc.pitt.edu/NHSTES.htm)

ADDITIONAL INFORMATION AND MATERIALS ARE AVAILABLE AT [http://www.pacwrc.pitt.edu/NHSTES.htm](http://www.pacwrc.pitt.edu/NHSTES.htm)