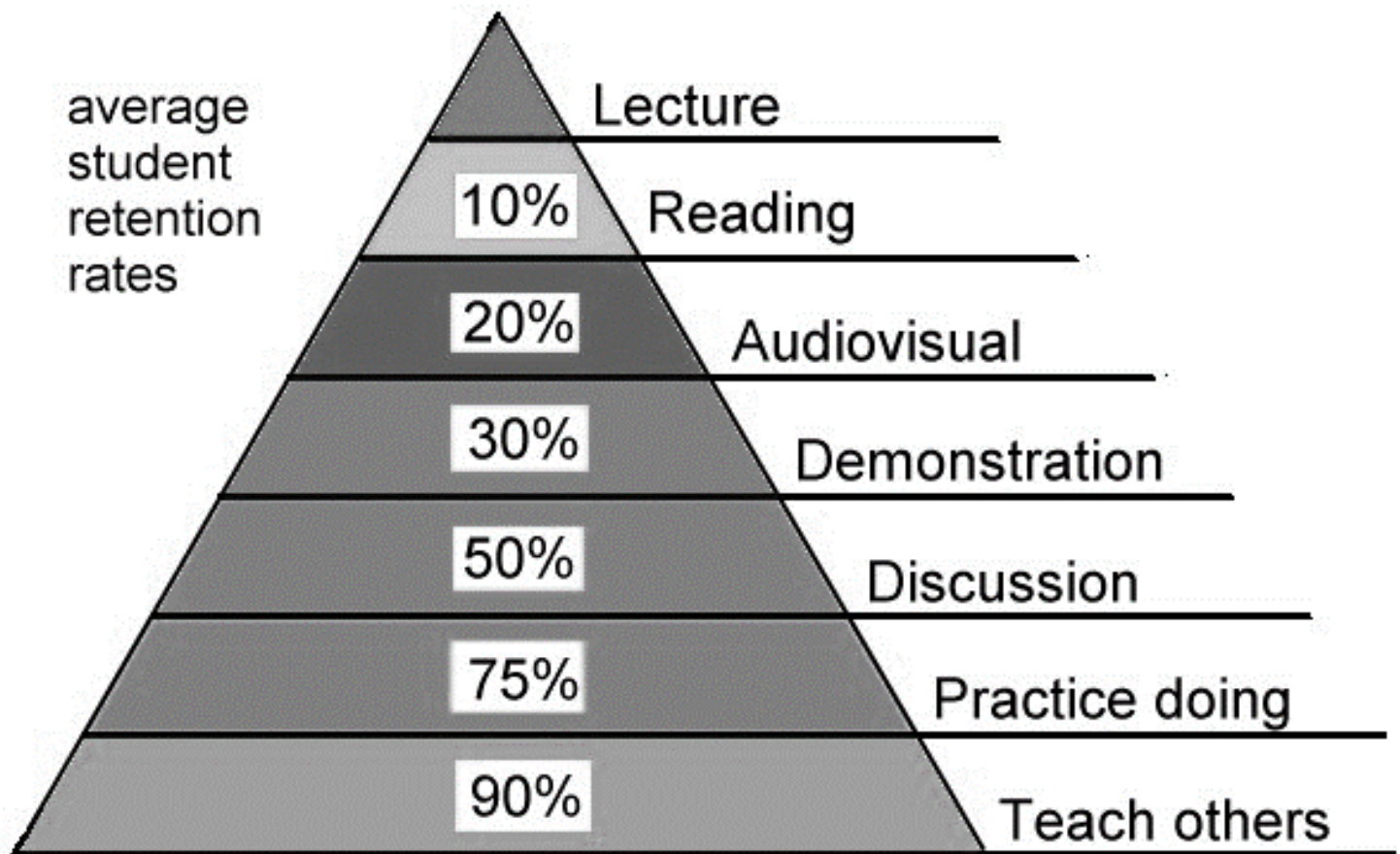


Retention Rates

Learning Pyramid



Source: National Training Laboratories, Bethel, Maine