

Agenda

Section I:

Introduction

Section II:

Introduction to the Interactional Helping Skills Model

Section III:

Tuning in to Self and Others

Section IV:

Clarifying Purpose & Role

Section V:

Dealing with Issues of Authority

Section VI:

Reaching for Feedback

Section VII:

Questioning

Section VIII:

Using Interactional Skills in Individual Interviews

Section IX:

Preparing for the Interview

Section X:

Interviewing Approaches

Section XI:

Practicing the Interview

Section XII:

Workshop Summary and Evaluations